

# SEPB

# CONNECTION

Fall 2014

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## SEPB partners with Tech Home to make connecting your home easier and more secure

Technology was supposed to be easy — rocket cars, personal jetpacks and computers that did all the work for you. So what happened? While technologies such as wireless Internet, smartphones and tablets have certainly improved our lives, getting them to work isn't always simple.

That's why Scottsboro Electric Power Board has partnered with Tech Home: Technology Made Easy. Through Tech Home, SEPB is able to offer 24/7 phone support for much of the latest technology. If you

are worried about getting your new iPad or Surface Pro to work correctly, there is now a place to call and get support tailored to your specific device.

Tech Home also offers protection for your technology. Through the Assure plan, you can cover any accidental damage or parts failure for up to 10 devices. And, the Protect plan keeps your files and photos safe in the cloud.

To find out more about Tech Home, call SEPB at 256-574-2682.

## Seventy-five years of serving Scottsboro



Jimmy Sandlin is Manager of Scottsboro Electric Power Board.

It's hard to imagine life without electricity. It helps us wash our clothes and dishes, keeps our homes cool in the summer and helps us stay warm in the winter.

Seventy-five years ago, a lot of people in Alabama didn't have electricity. They chopped and burned wood to cook their food, and refrigeration was an out-of-reach luxury.

SEPB was formed to provide reliable, affordable electricity to our community, and it's a job we are proud to have had for 75 years. Reliable electricity has helped secure industry for this area, creating jobs for our friends and neighbors. Since we were founded, electricity has transformed into an absolutely necessary infrastructure.

Then, 15 years ago we were convinced that Internet access would undergo the same transformation. We asked the people of our community if they would support building a

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[www.scottsboropower.com](http://www.scottsboropower.com)

Choose the TECH HOME solution that's best for you!

### Protect

\$6/month

- 🔒 SecureIT Web Security for computers, phones & tablets
- 🔒 Anti-theft for your phone or tablet
- 🔒 Safeguard your memories and files
- 🔒 Convenient password keeper
- 🔒 One (1) desktop & one (1) mobile device

### Support

\$15/month

- 😊 Premium Technical Support
- 😊 24/7, U.S.-based service
- 😊 Setup, support and troubleshooting
- 😊 Home Network Management
- 🔒 Includes PROTECT on four (4) desktop/mobile devices

### Assure

\$30/month

- ✔ Warranty coverage for all your devices\*
- ✔ Covers damage for mobile devices
- ✔ Covers electrical/mechanical & 100% of parts and labor for repairs
- 😊 Includes SUPPORT for your digital life
- 🔒 Coverage for up to Ten (10) Devices



SEC ESPN NETWORK IS A TRADEMARK OF ESPN, INC. ALL RIGHTS RESERVED.

## The SEC Network is here!

Watch it on Channel 35  
or in HD on Channel 730!

## SEPB continues to bring new channels to customers with addition of FXX and Chiller

SEPB has added two new channels to its lineup. **FXX** is the new basic cable entertainment network geared toward a young adult audience. Its schedule features original series, movies and acquired series such as the hit comedies "It's Always Sunny in Philadelphia," "The League," and "Legit." **Chiller** is a channel specializing in horror, thriller and suspense programming.

### Have you upgraded to MPEG-4 yet?

Scottsboro Electric Power Board has started upgrading the way it sends HD channels to your home. Traditionally, SEPB has used a compression called "MPEG-2" for all of its HD channels. Now, a newer technology called "MPEG-4" allows SEPB to deliver even better file compression, which means better performance and quality for video customers.

To view channels using this new technology, you will need a converter box capable of reading the new format. If it's been awhile since you received your set-top box and you notice any channels no longer displaying, please call 256-574-2682 for assistance. SEPB will be happy to exchange your converter box.

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state-of-the-art network that would provide cable television as well as high-speed Internet access.

The response was overwhelming. Since then, high-speed Internet has become almost as much of a requirement as electricity for industry, education, medicine and more.

I am proud of what SEPB and our community has accomplished over the years. We could not have done this without the support of our customers. Thank you for choosing SEPB, your hometown provider for 75 years and counting!

## Don't want to worry about a router for wireless Internet? You don't have to.

SEPB is now offering modems that have wireless routers built into them. Customers can rent these modems for a small monthly fee that depends on your Internet package.

- Silver Subscribers - **\$10 per month**
- Gold Subscribers - **\$5 per month**
- Platinum Subscribers - **FREE**
- Business Customers - **FREE**

Also, for a limited time, if you upgrade your Internet service with SEPB, you will receive a modem/wireless router combo free for a month. Call 256-574-2682 today to find out more!

## SEPB makes it easy to pay your bill!

Find the way that suits you best



In office

On our website



By phone



Bank draft



Paperless billing

By mail



## Remembering SEPB through the years